Dear Valued Customers,

We hope this message finds you well. We want to inform you about some important changes to our to-go order processing that will take effect starting [Effective Date].

In order to enhance your experience and improve our efficiency, we will be implementing the following changes:

- **New Ordering Hours:** To-go orders will now be accepted from [New Start Time] to [New End Time].
- Online Ordering System: We encourage you to use our new online ordering platform for quicker service.
- Pick-Up Location: Please visit our designated pick-up area at [Location] for your orders.

We understand that these changes may require some adjustment, and we appreciate your understanding and support as we strive to serve you better.

Thank you for your continued patronage. If you have any questions or concerns, please feel free to reach out to us at [Contact Information].

Sincerely,
[Your Restaurant Name]
[Your Restaurant Contact Information]