Thank You for Your Feedback!

Dear [Customer's Name],

We appreciate you taking the time to share your experience with us at [Restaurant Name]. Your feedback is invaluable in helping us improve our services.

We strive to provide exceptional service to all our guests, and we are disappointed to hear that your experience did not meet your expectations. Please know that your comments have been reviewed with our team, and we are committed to making necessary improvements.

As a token of our appreciation for your feedback, we would like to offer you a [discount/coupon/free appetizer] on your next visit. We hope you will give us another chance to serve you better.

If you have any further comments or suggestions, please do not hesitate to reach out to us at [contact information]. Thank you once again for bringing this to our attention.

Warm regards,

[Your Name]
[Your Position]
[Restaurant Name]
[Contact Information]