

Dear Valued Customer,

We hope this message finds you well. We are writing to sincerely apologize for the unavailability of certain menu items during your recent visit to our restaurant.

We understand how disappointing it can be to look forward to a specific dish, only to find it is not available. Due to unforeseen circumstances, we experienced a shortage of ingredients, and we are actively working to resolve this issue.

Your satisfaction is our top priority, and we appreciate your understanding and patience. To make it up to you, we would like to offer you a complimentary dessert on your next visit.

Thank you for your continued support, and we look forward to serving you again soon.

Warm regards,
[Your Name]
[Your Position]
[Restaurant Name]
[Contact Information]