

Response to Your Feedback

Dear [Customer's Name],

Thank you for taking the time to provide us with your feedback regarding your recent visit to [Business Name]. We sincerely apologize that your experience did not meet your expectations.

Your comments are very important to us, and we are currently reviewing your concerns about [specific issues mentioned]. We take these matters seriously and are committed to making improvements.

As a token of our appreciation for your feedback, we would like to offer you [specific compensation or offer]. We hope to have the opportunity to serve you better in the future.

If you have any further questions or concerns, please do not hesitate to contact me directly at [Your Email Address] or [Your Phone Number].

Thank you once again for your feedback.

Sincerely,

[Your Name]

[Your Position]

[Business Name]