Letter of Understanding Regarding Product Supply Issues

Date: [Insert Date]
To: [Recipient's Name]
[Recipient's Position]
[Recipient's Company]
[Recipient's Address]
Dear [Recipient's Name],
We are writing to confirm our mutual understanding regarding the recent supply issues we have encountered with [specific product name]. As discussed in our previous conversations, the challenges primarily include [briefly outline the issues, e.g., delays in shipment, quality concerns].
To address these issues, we propose the following action plan:
 [Action Item 1] [Action Item 2] [Action Item 3]
We believe that these steps will help us resolve the supply challenges efficiently and ensure a smoother workflow moving forward. Please confirm your agreement with this understanding by signing below or suggesting any adjustments you find necessary.
Thank you for your cooperation and understanding.
Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]
Agreed and Accepted:
[Recipient's Name] Date: