

# We're Sorry!

Dear Valued Customer,

We hope this message finds you well. We are writing to sincerely apologize for the inconvenience caused due to the unavailability of the items you ordered from us. We understand how frustrating it can be to find that the products you were looking forward to are out of stock.

Please know that we are actively working to replenish our inventory and to ensure that such situations are minimized in the future. Your satisfaction is very important to us, and we deeply regret any disappointment this may have caused.

As a token of our appreciation for your understanding, we would like to offer you a discount on your next purchase. Please use the code APOLOGY10 at checkout.

Thank you for your patience and understanding. If you have any further questions or concerns, please feel free to reach out to our customer service team.

Sincerely,  
Your Company Name  
Customer Service Team