

# Update on Product Exchange Deadline

Dear Valued Customer,

We hope this message finds you well. We would like to take a moment to update you regarding our product exchange policy.

Please be advised that the last date for product exchanges is **December 31, 2023**. After this date, we will no longer be able to process any exchange requests.

If you have any items you wish to exchange, please ensure they are returned to us by the deadline mentioned above. We appreciate your understanding and cooperation.

Thank you for being a valued customer.

Best regards,  
[Your Company Name]  
[Contact Information]