

Dear [Customer's Name],

We were deeply saddened to hear about your recent loss. Please accept our heartfelt condolences during this difficult time.

We understand that this is a challenging period for you and your family. If there's anything we can do to support you, please don't hesitate to reach out.

Wishing you comfort and peace in the days ahead.

Sincerely,
[Your Name]
[Your Position]
[Your Company]