

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you of some adjustments we've made to our return policy, effective immediately.

New Return Policy Highlights:

- Returns are now accepted within 30 days of purchase.
- Items must be unopened and in original packaging.
- Customers will receive a full refund or store credit for eligible returns.

We believe these changes will enhance your shopping experience. If you have any questions or concerns, please feel free to reach out to our customer service team.

Thank you for choosing us.

Sincerely,
[Your Company Name]
[Contact Information]