Request for Clarification on Customer Choices

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to seek clarification regarding your recent choices in your order with us.

Specifically, we would like to understand your preferences concerning the following items:

- Product A [specific option]
- Product B [specific option]
- Delivery Date [specific option]

Your feedback is vital to ensuring that we meet your expectations accurately. Please let us know your thoughts at your earliest convenience.

Thank you for your attention to this matter.

Best regards,

[Your Name] [Your Position] [Company Name] [Contact Information]