Dear [Customer's Name],

We hope this message finds you well. At [Your Company Name], we value your opinion and are committed to improving our services to better meet your needs.

To achieve this, we kindly invite you to participate in our Customer Preference Survey. Your feedback is essential in helping us understand your preferences and enhancing your overall experience with us.

The survey will take approximately [insert time] to complete, and your responses will be kept confidential.

If you are willing to participate, please click on the link below:

Take the Survey

Thank you for your time and support. We look forward to hearing from you!

Best regards,
[Your Name]
[Your Position]
[Your Company Name]
[Contact Information]