

Important Product Recall Notification

Dear [Customer Name],

We are writing to inform you of a product recall that affects your recent purchase of [Product Name] (Batch Number: [Batch Number]). We have identified a potential safety issue with this product that we believe requires your immediate attention.

To ensure your safety, we request that you stop using the product immediately and return it to the place of purchase for a full refund or exchange. Alternatively, you can contact our customer service at [Customer Service Phone Number] or [Customer Service Email] for further assistance.

We sincerely apologize for any inconvenience this may cause and appreciate your understanding as we resolve this matter. Your safety is our top priority.

Thank you for your prompt attention to this important notice.

Sincerely,

[Your Company Name]
[Your Company Address]
[Customer Service Phone Number]
[Customer Service Email]