

# Product Recall Follow-Up

Dear [Consumer's Name],

We hope this message finds you well. We are following up regarding the recall of [Product Name] that you were notified about on [Date of Initial Recall Notification]. Your safety and satisfaction are our top priorities.

As a reminder, the recall was initiated due to [brief explanation of the issue]. We urge you to take the necessary steps to ensure your safety. If you have not yet returned the product, please do so at your earliest convenience.

Please visit our website at [Website URL] or contact our customer service at [Phone Number] for further instructions on how to return the product and receive your refund or replacement.

We want to thank you for your understanding and cooperation in this matter. Your experience with our products is important to us, and we are committed to ensuring you are taken care of.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Contact Information]