

# Product Recall Notice

Dear Valued Customer,

We are writing to inform you about an important safety recall related to the following product:

## Product Details

- **Product Name:** Example Product
- **Model Number:** XYZ123
- **Purchase Date:** MM/DD/YYYY

## Reason for Recall

We have discovered that this product may have a potential safety issue that could pose a risk to users.

## Instructions for Customers

1. Immediately discontinue use of the product.
2. Locate your proof of purchase, such as a receipt or order confirmation.
3. Contact our customer service at 1-800-555-0199 or visit our website at [www.example.com/recall](http://www.example.com/recall) to initiate the return process.
4. Follow the instructions provided by our customer service representative regarding the return of the product.
5. Upon return, a full refund will be processed within 14 business days.

## Customer Support

If you have any questions or need further assistance, please do not hesitate to reach out to our customer support team.

Thank you for your attention to this matter and for your continued support.

Sincerely,

[Your Company Name]

[Your Contact Information]