

## **Subject: We Value Your Feedback**

Dear [Customer's Name],

Thank you for reaching out to us regarding your recent experience. We sincerely apologize for any inconvenience you may have faced.

At [Company Name], we are committed to improving our services and ensuring our customers are satisfied. Your feedback is incredibly important to us, and we would like to invite you to share your thoughts regarding how we handled your complaint.

Could you please take a moment to complete the brief survey linked below? It will help us understand your needs better and enhance our service quality:

[Provide Your Feedback](#)

Thank you for helping us improve. We greatly appreciate your time and insights.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]