Transit Passenger Feedback Report

Date: [Insert Date]

To: [Transit Authority Name]

From: [Your Name]

Subject: Feedback from Recent Transit Experience

Introduction

Dear [Transit Authority Name],

I am writing to provide feedback regarding my recent experience as a transit passenger on [Date of Travel] from [Origin] to [Destination].

Feedback Details

Overall Experience

[Share your overall experience, e.g., on-time performance, comfort, etc.]

Positive Aspects

• [List positive aspects, e.g., cleanliness, friendly staff, etc.]

Areas for Improvement

• [List areas for improvement, e.g., timeliness, frequency of service, etc.]

Conclusion

Thank you for your attention to this matter. I appreciate the efforts being made to improve transit services and hope my feedback will contribute positively to your ongoing improvements.

Sincerely,

[Your Name]

[Your Contact Information]