

# **Subject: Sharing My Experience with Wheelchair Access On-Board**

Dear [Recipient's Name],

I hope this message finds you well. I am writing to share my personal experience regarding wheelchair access while traveling on-board [specific transport service, e.g., an airline, train, or bus service].

As a wheelchair user, accessibility during travel is crucial for a comfortable journey. On my recent trip from [Departure Location] to [Destination], I encountered both positive and challenging aspects of your service.

## **Positive Aspects**

Firstly, I was impressed by how accommodating your staff were. Upon arrival at the station/airport, they promptly assisted me with boarding and ensured my wheelchair was secured safely.

## **Challenges Faced**

However, I did face some difficulties, particularly with [describe specific issues such as narrow aisles, limited space, etc.]. This made navigating the on-board environment quite challenging.

## **Suggestions for Improvement**

I believe that implementing [suggest specific improvements, e.g., wider aisles, more accessible seating arrangements] could significantly enhance the traveling experience for wheelchair users.

Overall, I appreciate the effort your team puts into making travel accessible, and I hope my feedback can contribute to further improvements.

Thank you for taking the time to read my experience. I look forward to seeing positive changes in the near future.

Sincerely,

[Your Name]

[Your Contact Information]