

In-Flight WiFi Outage Feedback

Dear [Airline Name] Customer Service,

I hope this message finds you well. I am writing to provide feedback regarding the WiFi outage I experienced during my recent flight [Flight Number] on [Date].

While I appreciate the effort to provide internet access on flights, I encountered several issues with the WiFi service that significantly impacted my experience. [Briefly describe the issue, e.g., "The connection was slow," or "I was unable to connect at all."]

I understand that technical difficulties can occur; however, I would appreciate any updates regarding the situation and how such issues may be addressed in the future. Ensuring reliable WiFi service is important for passengers, especially for those traveling for business.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]