

# In-Flight Connectivity Feedback

Dear [Airline Name] Customer Service,

I hope this message finds you well. I recently traveled on flight [Flight Number] from [Departure City] to [Arrival City] on [Date of Flight], and I would like to provide feedback regarding the in-flight connectivity service.

Overall, I appreciate the effort to offer internet service during flights. However, I encountered several issues that I believe could be improved:

- Connection speed was considerably slow, making it difficult to browse or stream content.
- There were frequent disconnections, which interrupted my work.
- The instructions for connecting to the service were unclear.

Thank you for considering my feedback, and I look forward to seeing improvements in your in-flight connectivity services in the future. I enjoy flying with [Airline Name] and hope to have a better experience next time.

Sincerely,

[Your Name]

[Your Email]

[Your Phone Number]