# **Online Check-In Troubleshooting Tips**

Dear Valued Customer,

We understand that you may experience issues during the online check-in process. Below are some troubleshooting tips to help you resolve these issues:

#### 1. Check Your Internet Connection

Ensure you have a stable internet connection. Try switching between Wi-Fi and mobile data.

#### 2. Clear Your Browser Cache

Clear your browser's cache and cookies, then try accessing the check-in page again.

#### 3. Use a Different Browser

If you're facing issues, consider using a different browser or updating your current browser to the latest version.

#### 4. Disable Browser Extensions

Sometimes browser extensions can interfere with the website functionality. Disable them temporarily and retry.

## 5. Try Using the Mobile App

If the online check-in is not working on your computer, try using our official mobile app.

### 6. Contact Customer Support

If you continue to face difficulties, please reach out to our customer support team for assistance.

Thank you for choosing our services. We are here to help!

Best Regards,

Your Airline Team