

Dear [Customer's Name],

We regret to inform you that your flight [Flight Number] scheduled on [Date] has been impacted by adverse weather conditions. We understand how frustrating this situation can be, and we sincerely apologize for the inconvenience.

Compensation Options

To assist you during this time, we are offering the following compensation options:

- **Flight Rebooking:** You may choose to rebook your flight at no additional cost. Please visit our website or contact our customer service team for available options.
- **Travel Credit:** Receive a travel credit of [amount] valid for your next booking with us. This credit can be used within [duration].
- **Refund:** If you prefer not to travel, you can request a full refund of your ticket price. Please ensure to provide your booking reference for processing.

To proceed with any of these options, please reply to this email or contact our customer support at [Support Phone Number]. Our team is here to help you 24/7.

We appreciate your understanding and patience during this time. Thank you for choosing [Airline Name]. We look forward to serving you in the future.

Sincerely,

[Your Name]
[Your Position]
[Airline Name]
[Contact Information]