

Mobile App Malfunction Report

Date: [Insert Date]

To: [Support Team/Developer Contact]

From: [Your Name]

Email: [Your Email]

Phone: [Your Phone Number]

Subject: Report of Malfunction in [App Name]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to report a malfunction I encountered while using the [App Name] on [Device Model] with [Operating System].

Details of the Malfunction:

- **App Version:** [Insert App Version]
- **Description of the Issue:** [Provide a brief description of the problem]
- **Steps to Reproduce:**
 1. [Step 1]
 2. [Step 2]
 3. [Step 3]
- **Frequency of the Issue:** [e.g., every time, occasionally]

I have attempted the following troubleshooting steps:

- [Troubleshooting Step 1]
- [Troubleshooting Step 2]
- [Troubleshooting Step 3]

Despite these efforts, the issue persists. I would appreciate your assistance in resolving this problem at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]