Notification of Mobile App Issue

Dear [User's Name],

We hope this message finds you well. We wanted to inform you about a temporary issue that has been identified in our mobile application.

Issue Description: [Brief description of the issue]

Impact: [Explain what functionalities are affected]

Our team is actively working to resolve this issue and we expect to have it fixed by [Estimated resolution time or date].

We sincerely apologize for any inconvenience this may cause and appreciate your understanding and patience.

If you have any questions or need further assistance, please do not hesitate to contact our support team at [Support Email/Phone Number].

Thank you for your cooperation.

Best regards,

[Your Name] [Your Position] [Company Name]