

Letter of Dispute Regarding Baggage Allowance Policy

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Airline Name]

[Airline Address]

[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally dispute the baggage allowance policy applied to my recent flight with [Airline Name], flight number [Flight Number], which took place on [Date of Flight]. Upon booking my ticket, I was under the impression that the baggage allowance permitted [insert details of the allowance mentioned during booking].

However, upon arrival at the airport, I was informed that I could only carry [insert details of what was allowed at the airport] which led to unforeseen additional charges.

Based on the information provided during the booking process, I believe this policy is inconsistent and unfair. I kindly request a review of this situation and an explanation of the current baggage allowance policy.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]