

# Dispute Over Additional Luggage Charges

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Airline Name]

[Airline Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally dispute the additional luggage charges incurred on my recent flight with [Airline Name], which took place on [Flight Date] with flight number [Flight Number]. Upon reviewing the charges, I believe that the fees assessed were incorrect due to [state your reason, e.g., misunderstanding of luggage policy, erroneous weight charges, etc.].

According to [mention any relevant policy or documents], I was under the impression that [explain your understanding of the policy]. However, the charges were applied as follows:

- [Detail 1]
- [Detail 2]

I have attached copies of my itinerary, receipts, and any correspondence that supports my stance regarding this matter.

I kindly request that you review my case and consider reversing the additional luggage charges. I would appreciate a prompt resolution to this issue, as it has caused me considerable inconvenience.

Thank you for your attention to this matter. I look forward to hearing from you soon.

Sincerely,

[Your Name]