

Baggage Fee Dispute Letter

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Airline's Name]

[Airline's Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally dispute an unexpected baggage fee that was charged to me during my recent travel with [Airline Name] on [Flight Number] from [Departure City] to [Destination City] on [Travel Date].

Upon booking my flight, I was led to believe that my baggage would not incur any additional fees based on the information provided during the purchase process. However, I was unexpectedly charged [amount] at the airport.

For your reference, I have attached a copy of my ticket, the receipt of the baggage fee charged, and any other relevant documentation. I kindly request a review of my case and a refund for the baggage fee as it was not properly disclosed prior to my departure.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]