

Report on In-Flight Entertainment Malfunction

Date: [Insert Date]

Flight Number: [Insert Flight Number]

Dear [Recipient's Name],

I am writing to report an issue concerning the in-flight entertainment system during my recent flight on [Insert Date].

During the flight from [Departure City] to [Destination City], the entertainment system was non-functional. Passengers were unable to access movies, music, or any other entertainment options that were advertised as part of the flight experience.

This malfunction contributed to a less enjoyable travel experience for many passengers and led to several complaints. It is crucial for such systems to be fully operational to ensure passenger satisfaction.

I hope this issue can be addressed to improve future flights.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Contact Information]