

Inquiry Regarding In-Flight Entertainment Problems

Date: [Insert Date]

[Airline's Customer Service Address]

Dear Customer Service Team,

I hope this message finds you well. I am writing to inquire about the in-flight entertainment services provided on my recent flight with [Airline Name] on [Flight Number] from [Departure City] to [Destination City] on [Date of Flight].

During the flight, I experienced several issues with the in-flight entertainment system, including:

- [Issue 1: e.g., screen not functioning]
- [Issue 2: e.g., limited selection of movies]
- [Issue 3: e.g., sound issues]

I would appreciate any information regarding these issues and whether there are any compensatory measures for affected passengers.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]