

# Feedback on Inflight Movie Malfunction

Dear [Airline Customer Service],

I hope this message finds you well. I am writing to provide feedback regarding my recent flight with [Flight Number] on [Date], where I experienced a malfunction with the inflight movie system.

During the flight, I was looking forward to enjoying the selection of movies; however, the system was unresponsive, and I was unable to access any content. This was quite disappointing as I had specifically chosen your airline for its entertainment options.

I understand that technical issues can occur, but I would appreciate if you could look into this matter to ensure a better experience for future passengers.

Thank you for your attention to this issue. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Contact Information]