

Feedback on Duty-Free Purchase Experience

Dear [Manager's Name],

I hope this message finds you well. I am writing to provide feedback regarding my recent experience during a duty-free purchase at your store located at [Location] on [Date].

Overall, I found the customer service to be [describe your experience, e.g., "exceptionally helpful and friendly"]. [You might want to add specific examples, e.g., "The staff member who assisted me, [Staff Name], was knowledgeable and went out of their way to answer my questions regarding the products."]

However, I would like to suggest [any improvements or issues you encountered, e.g., "the checkout process could be expedited for a smoother customer experience."]

Thank you for your attention to this matter. I appreciate your efforts to provide quality service and look forward to visiting again in the future.

Sincerely,

[Your Name]

[Your Contact Information]