

# Duty-Free Purchase Refund Appeal

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally request a refund for a defective item purchased at your duty-free store located at [Insert Location] on [Insert Purchase Date].

Details of the Purchase:

- Item Name: [Insert Item Name]
- Purchase Price: [Insert Price]
- Receipt Number: [Insert Receipt Number]

Upon returning home and inspecting the item, I discovered that it was defective due to [brief description of the defect]. I have attached a copy of the receipt and photos of the defect for your review.

According to your store's return policy, I believe I am eligible for a full refund for the defective item. I kindly ask you to process this refund at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email Address]

[Your Phone Number]