

Report on Disrespectful Service Representatives

Date: [Insert Date]

To: [Manager's Name]

From: [Your Name]

Subject: Report on Disrespectful Service Representatives

Dear [Manager's Name],

I am writing to formally report an incident involving disrespectful behavior from service representatives at [Company's Name]. On [specific date], I encountered a situation that I believe warrants your attention.

During my interaction with [Representative's Name or Department], I experienced the following issues:

- Lack of courtesy in communication.
- Rude remarks that made me feel uncomfortable.
- Failure to provide assistance in a professional manner.

I believe that these behaviors not only reflect poorly on the company but also impact customer satisfaction and loyalty.

I recommend that appropriate measures be taken to address this issue and improve the training of service representatives for better customer interaction.

Thank you for your attention to this matter. I hope to see positive changes in the service provided by your team.

Sincerely,

[Your Name]

[Your Contact Information]