

Dear [Customer's Name],

We hope this message finds you well. We are writing to clarify your current balance in our loyalty program as of [Date].

Your current loyalty program balance is: **[Balance Amount]** points.

If you have any questions regarding your balance or how to earn more points, please do not hesitate to contact us.

Thank you for being a valued member of our loyalty program!

Best regards,
[Your Company Name]
[Contact Information]