

# Loyalty Points Inquiry

Dear [Customer Service Team/CRM Department],

I hope this message finds you well. I am writing to inquire about my loyalty points balance and any recent transactions that may have affected it. My account details are as follows:

**Name:** [Your Name]

**Account Number:** [Your Account Number]

**Email Address:** [Your Email Address]

I would appreciate if you could provide me with the current balance of my loyalty points, as well as details regarding any points earned or redeemed in the last few months.

Thank you for your assistance. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Phone Number]