

In-Flight Service Evaluation

Dear [Passenger's Name],

Thank you for choosing [Airline Name] for your recent travel. We strive to provide excellent service to all our passengers, and your feedback is invaluable in helping us achieve that goal.

We would greatly appreciate it if you could take a few moments to evaluate our in-flight service during your recent flight [Flight Number] on [Date]. Your insights will assist us in enhancing our overall customer experience.

Service Evaluation Questions

1. How would you rate the check-in process?
2. How satisfied were you with the seating arrangement?
3. How do you rate the cleanliness of the cabin?
4. How would you evaluate the in-flight meals and beverages?
5. Rate the professionalism and friendliness of the cabin crew.
6. Overall, how satisfied were you with your in-flight experience?

Please feel free to provide any additional comments or suggestions:

Thank you for your time and feedback. We look forward to welcoming you on board again soon!

Warm regards,

[Your Name]

[Your Position]

[Airline Name]

[Contact Information]