

Dear Valued Customer,

We hope this message finds you well. At [Utility Company Name], we constantly strive to enhance our services and ensure your satisfaction. As part of our commitment to the community, we invite you to participate in our Customer Satisfaction Survey.

Your feedback is vital in helping us improve our services and meet your needs. The survey will take approximately 5 minutes to complete.

Survey Details:

Link to Survey: [Insert Link]

Deadline: [Insert Deadline]

What's in it for you?

By participating, you will not only help us improve but also enter a chance to win [Insert Prize or Incentive].

Thank you for being a part of our community. Your input is invaluable to us.

Sincerely,
[Your Name]
[Your Title]
[Utility Company Name]
[Contact Information]