

# Complaint About Smart Meter Installation

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Utility Company Name  
Company Address  
City, State, Zip Code

Dear [Utility Company Name] Customer Service,

I am writing to formally express my concern regarding the recent installation of a smart meter at my property located at [your address]. I have several issues with the process and its implications that I feel need to be addressed.

Firstly, I was not adequately informed about the date and time of the installation, which caused significant inconvenience. I believe that it is essential for customers to be notified in advance to prepare accordingly.

Secondly, I have concerns about the potential health risks associated with smart meters, as I have read conflicting information regarding their safety. I would appreciate further clarification on the measures you take to ensure customer safety.

Additionally, I have noticed a significant increase in my utility bill since the installation, which I believe could be attributed to the smart meter. I request a review of my past bills and an explanation of the new billing process.

I kindly urge you to look into these matters and provide a prompt response. I hope we can reach a resolution that addresses my concerns adequately.

Thank you for your attention to this important matter.

Sincerely,  
[Your Name]