

Dear Valued Customer,

We hope this message finds you well. As a loyal customer of [Utility Company Name], your satisfaction is our top priority.

We strive to improve our services and would love to hear your thoughts on your experiences with us. Your feedback is crucial in helping us enhance our service quality and customer experience.

We kindly ask you to take a few minutes to share your feedback:

- What do you appreciate the most about our services?
- Are there any areas where you believe we can improve?
- How likely are you to recommend us to friends and family?

Please respond to this email or fill out our short survey at [Survey Link]. Your input is greatly valued.

Thank you for being a part of the [Utility Company Name] family. We look forward to serving you in the future!

Sincerely,

[Your Name]

[Your Position]

[Utility Company Name]

[Contact Information]