

# Utility Service Customer Satisfaction Feedback

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to gather your feedback regarding your recent experience with our utility services.

Your satisfaction is our priority, and we greatly value your input. Please take a few moments to answer the following questions:

1. How would you rate the quality of our services? (1-5)
2. Were our customer service representatives helpful and knowledgeable? (Yes/No)
3. How likely are you to recommend our services to others? (1-5)
4. Do you have any additional comments or suggestions?

We appreciate your time and feedback. Your responses will help us improve our services to better meet your needs.

Thank you for being a valued customer!

Sincerely,  
[Your Company Name]  
[Contact Information]