

Customer Satisfaction Survey Response

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

Subject: Response to Customer Satisfaction Survey

Dear [Utility Company Name] Team,

Thank you for the opportunity to provide feedback on your services through the recent satisfaction survey. I appreciate your efforts in gathering customer insights.

Overall Satisfaction:

My overall satisfaction with your utility services is [Excellent/Good/Fair/Poor]. I have experienced [describe your experience briefly and any specific feedback].

Specific Areas:

- Service Reliability: [Comment]
- Pricing: [Comment]
- Customer Support: [Comment]
- Billing: [Comment]

Suggestions for Improvement:

I would like to suggest [insert suggestions if any].

Thank you for considering my feedback. I hope it assists in improving your services. I look forward to continued service from your company.

Sincerely,

[Your Name]