

# Letter of Demand for Explanation

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Utility Company Name]

[Utility Company Address]

[City, State, Zip Code]

Dear [Utility Company Customer Service/Specific Person],

I am writing to formally request an explanation regarding the recent increase in utility rates that was implemented on [insert effective date]. As a long-time customer, I have always valued the service provided by your company; however, this sudden change has raised significant concerns for me and my household budget.

Specifically, I would like to understand the following:

- The reasons behind the increase in rates.
- The percentage of the increase compared to previous rates.
- How this rate change aligns with industry standards.
- Any planned future rate increases that may affect consumers.

Transparency in this matter is essential for maintaining customer trust and satisfaction. I kindly ask for a detailed response by [insert desired response date], so I can understand the implications of this change.

Thank you for your attention to this urgent matter. I look forward to your prompt response.

Sincerely,

[Your Name]