

Dear [Customer's Name],

We hope this message finds you well. As part of our commitment to enhancing our services, we are conducting a survey to gather feedback on your experience as a utility user.

Your insights are incredibly valuable to us, and we would greatly appreciate if you could take a few minutes to share your thoughts by completing the survey linked below.

[Take the Survey](#)

The survey should take approximately [Estimated Time] to complete. Your responses will be kept confidential and will be used solely to improve our services.

Thank you for your time and feedback. We are dedicated to providing you with the best service possible.

Sincerely,
[Your Name]
[Your Position]
[Utility Company Name]