

Feedback on Current Utility Additional Services

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

Subject: Feedback on Additional Utility Services

Dear [Utility Company Name],

I hope this message finds you well. I am writing to provide feedback on the current additional services offered by your utility company. As a valued customer, I appreciate the efforts made to enhance consumer experience and overall service delivery.

Positive Aspects:

- [Positive aspect 1, e.g., "The online customer portal is user-friendly and informative."]
- [Positive aspect 2, e.g., "The energy conservation programs have been beneficial."]
- [Positive aspect 3, e.g., "The customer service team is responsive and helpful."]

Areas for Improvement:

- [Improvement suggestion 1, e.g., "The billing process can be made more transparent."]
- [Improvement suggestion 2, e.g., "Additional communication regarding service interruptions would be appreciated."]
- [Improvement suggestion 3, e.g., "More educational resources on energy-saving practices would be beneficial."]

Thank you for considering my feedback. I look forward to seeing continued improvements in your services. Please feel free to contact me if you have any questions or need further clarification.

Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]