

# Letter of Complaint for Delayed Utility Restoration

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Email Address]

[Your Phone Number]

[Utility Company's Name]

[Utility Company's Address]

[City, State, ZIP Code]

Dear [Utility Company's Customer Service Department],

I am writing to formally express my dissatisfaction regarding the prolonged delay in the restoration of utility services to my home, located at [Your Address]. My account number is [Your Account Number].

On [Date of Outage], I experienced an interruption in service due to [reason for outage, if known]. I was informed that service would be restored by [promised restoration date]; however, as of today, it has been [number of days delayed] since that date, and I am still without service.

This delay has caused significant inconvenience, including [briefly explain any issues caused by the delay, e.g., inability to work from home, lack of heating, etc.]. I have made numerous attempts to contact your customer service for updates, but the information provided has been unsatisfactory.

I would appreciate your immediate attention to this matter and a prompt response regarding the current status of my utility service restoration. Please let me know what steps are being taken to resolve this issue and anticipate a timeline for restoration.

Thank you for addressing this urgent matter. I look forward to your swift response.

Sincerely,

[Your Name]