Feedback on Seasonal Utility Rate Structures

Date: [Insert Date]

To: [Utility Company Name]

From: [Your Name]

Address: [Your Address]

Email: [Your Email]

Phone: [Your Phone Number]

Dear [Utility Company Name] Customer Service,

I am writing to provide feedback regarding the seasonal utility rate structures recently proposed by your company.

First and foremost, I appreciate the effort your team has made in attempting to adapt our utility rates to better reflect seasonal usage patterns. However, I believe there are a few areas that could benefit from further consideration:

- Clarity of Rate Structures: Clear communication regarding how rates change between seasons would be beneficial for customers.
- **Equity Considerations:** It would be helpful to assess how these rates impact low-usage households compared to higher-usage households.
- **Feedback Mechanism:** Implementing a structured way for customers to provide ongoing feedback on the rate changes could enhance community trust and engagement.

Thank you for considering this feedback. I look forward to the upcoming discussions and decisions regarding the seasonal utility rates.

Sincerely,

[Your Name]