

Subject: Follow-up Apology for Delay in Utility Connection

Date: [Insert Date]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous correspondence regarding the delay in the connection of utilities at my residence.

First and foremost, I would like to express my sincere apologies for any inconvenience this delay may have caused you. We strive to provide timely service, and I understand how frustrating it must be to experience this situation.

As of today, I regret to inform you that the issue remains unresolved. Our team is actively working to address the situation, and I am committed to ensuring that your utilities are connected as soon as possible. We are doing everything we can to expedite the process.

Thank you for your patience and understanding during this time. I will keep you updated on our progress and will be sure to notify you as soon as the connection is made.

If you have any further questions or concerns, please do not hesitate to reach out.

Warm regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]