Compensation Offer for Utility Service Interruption

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you about the recent interruption in your utility service that occurred on [Insert Date of Interruption]. We understand the impact that such interruptions can have on our valued customers, and we sincerely apologize for any inconvenience caused.

To compensate for the disruption, we would like to offer you [Insert Compensation Details], which will be applied to your next bill.

We appreciate your understanding and patience during this time. If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [Insert Contact Information].

Thank you for being a valued customer.

Sincerely,

[Your Name] [Your Title] [Company Name] [Contact Information]