

Apology for Utility Outage

Dear [Client's Name],

We sincerely apologize for the recent utility outage that occurred on [date]. We understand the disruption this may have caused to your business operations and appreciate your understanding during this challenging time.

Our team is currently working diligently to resolve the issue and restore services as quickly as possible. We value your partnership and remain committed to minimizing the impact of this outage on your business.

If you have any further questions or require assistance, please do not hesitate to contact us at [contact information].

Thank you for your patience and understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]