

Service Level Agreement

Effective Date: [Insert Date]

Parties:

[Client's Name]
[Client's Address]
[City, State, Zip Code]

And

[Contractor's Name]
[Contractor's Address]
[City, State, Zip Code]

1. Purpose

This Service Level Agreement ('Agreement') establishes a framework for the provision of security services by [Contractor's Name] to [Client's Name].

2. Scope of Services

The contractor agrees to provide the following services:

- On-site security personnel
- CCTV monitoring
- Access control management
- Incident response and reporting

3. Performance Standards

The contractor shall meet the following performance standards:

- Response time to incidents: [insert time]
- Maintain uniformed presence at all times during operational hours

4. Payment Terms

The total cost for services rendered under this agreement shall be [insert total cost]. Payments will be made [insert payment schedule].

5. Term of Agreement

This agreement shall commence on [start date] and shall remain in effect until [end date], unless terminated earlier in accordance with this Agreement.

6. Termination

This Agreement may be terminated by either party with [insert notice period] notice.

7. Signatures

By signing below, the parties agree to the terms outlined in this Service Level Agreement:

[Client's Name, Title]

[Date]

[Contractor's Name, Title]

[Date]