

# Service Level Agreement (SLA) for Construction Projects

Date: [Insert Date]

Between:

**[Client Name]**  
[Client Address]  
[City, State, Zip Code]

And:

**[Contractor Name]**  
[Contractor Address]  
[City, State, Zip Code]

## 1. Scope of Services

[Describe the construction services to be provided.]

## 2. Performance Standards

The Contractor agrees to perform services in accordance with the following standards:

- [Specific standard 1]
- [Specific standard 2]
- [Specific standard 3]

## 3. Communication Protocols

All communications shall be conducted through:

- Email: [Contact Email]
- Phone: [Contact Phone Number]

## 4. Reporting and Monitoring

Regular reports will be submitted to the Client as follows:

- Weekly progress updates
- Monthly performance reviews

## **5. Terms and Conditions**

[Include terms and conditions relevant to the agreement.]

## **6. Signatures**

By signing below, both parties agree to the terms of this Service Level Agreement.

**Client Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Contractor Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_